



May 31, 2007

Reference letter: ISO as development partner to Jet Aviation

The Jet Aviation Group of Companies, the leader in providing global business aviation services, has been using ISO Software Systeme GmbH to provide industry-specific developments in its SAP systems since October 2001.

This letter is to recommend ISO to you as a consulting and development partner for IT projects in your company.

Outstanding service and top quality differentiate Jet Aviation from the rest of the market today. ISO's involvement in our development and its understanding of the aviation industry has brought substantial improvements to our billing and service processes. ISO makes things happen that others just could not do.

A particular challenge in the aviation business is the handling of industry specific aviation service credit cards such as Multiservice, Exxon, Avcard and others. ISO implemented this very complex integration between our SAP systems and over 20 credit card companies for us in 2005. This enabled us to improve our customer service significantly. Other specialists had already been defeated by this challenge.

"As always, I cannot thank you enough for all that you have done and all that you continue to do. I sincerely appreciate it. I cannot imagine how difficult this would have been if we had less competent or less committed people on this project. I will always be grateful for ISO's efforts on this project and look forward to working even more with your team in the future."

Dennis Geoffroy, CIO, Jet Aviation, 11 / 2005

We can recommend cooperation with ISO Software Systeme GmbH in every respect, and will be happy to answer any questions you may have.

Warm Regards

Dennis P. Geoffroy, Ph. D.
Senior Vice-President and Chief Information Officer
Jet Aviation Group of Companies

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